



MRT's Quality Policy

In our business of designing and manufacturing fencing systems and low-carbon steel wire, we recognize that long-term sustainability—particularly in today's highly competitive and globalized environment—depends on consistently meeting the expectations that our customers place on the products and services we provide.

Our objective is to satisfy the requirements and expectations of customers who demand high-quality wire products and fencing systems, not only in terms of their intrinsic technical quality, but also in all those aspects that each customer perceives as added value.

To achieve this purpose, the Company is committed to:

- Complying with all applicable legal, regulatory, and customer requirements, as well as with the commitments undertaken, ensuring the quality of the products supplied, the agreed delivery conditions, and the fulfillment of contractual and economic terms.
- Promoting continuous improvement of the Quality Management System, ensuring its effectiveness and maintaining economic sustainability, with the aim of enhancing product quality and delivery performance.
- Implementing and maintaining effective processes and controls to ensure the technical quality of our products and the timely fulfillment of delivery commitments.
- Establishing appropriate methods to identify the needs and expectations of our customers, and to measure and monitor their level of satisfaction.
- Ensuring that all personnel are properly trained, informed, and engaged in achieving the common objective of full customer satisfaction.
- Providing a framework for setting, reviewing, and achieving quality objectives aligned with the strategic direction of the organization.
- Maintaining this Quality Policy as documented information, ensuring its communication, understanding, and application within the organization.
- Making this Quality Policy available to relevant interested parties, as appropriate.

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